Most Common Room Rental Questions:

1. What are the prices?

a. Stone: \$50

b. Grotto:\$50 for one floor, \$100 for bothc. Power: \$150 (Sun-Thur), \$250 (Fri-Sat)

d. Penthouse: \$100 for non-music nights and starting at \$150 for music nights

e.

2. How much does each room fit: (these are based on the number of physical seats and standing room)

a. Stone: (25-35)b. Grotto: (16-28)c. Power: (40-75)d. Penthouse: (10-20)

3. Can I bring in outside food or beverages?

Parties can bring in outside food, but <u>no outside beverages</u>. If you bring in outside food, please note you'll need to bring in your own plates, napkins, utensils, etc. For example, if you bring in a cake, bring in your own knife to cut the cake. You'll need to bring cake plates and forks for the cake as well.

We have non-alcoholic beverages available (soda, water, kombucha).

We encourage folks to order from Vigilante Pizza in advance. <u>Their catering menu can be</u> found here.

- 4. What time can we arrive?
 - a. Preferably 30 minutes before the party starts.

If you are decorating and want to come in an hour before the party that is also okay. Note: we open at 11:30 am daily and no earlier. Also note, you are responsible for undecorating as well.

b. POWER ROOM:

Standard set up is the 4 long (8 ft) tables, 2 shorter (6 ft) tables, and 4 round high-top tables all with linens. The rectangle tables have white linen and the round tables have black linens. The renter is welcome to rearrange the tables/room as they would like.

- 5. What time do we need to leave?
 - a. Preferably 30 minutes after the party time has passed.
 - b. If there is a ticketed event that night they must leave before bar staff starts handing out wristbands. So if the show starts at 7:00, they will need to leave between 6-6:30, unless discussed otherwise while booking.
- 6. If our event is on the same night as a ticketed event do we have to pay for the ticket?
 - a. Yes. All customers, regardless if they are with a party will need to pay for a ticket or cover charge if there is one.
 - b. When taking requests let them know that if their date is a Thur-Sat, we will most likely have live music, so encourage them to put more than one date down so when we contact them they aren't surprised.

7. Children

- a. Children can attend but must remain with their parents/guardians at all times.
- b. If an event is booked that is geared toward children, this is in violation of our policies and the group will be asked to leave. This means no children's birthday parties, sports banquets, etc. If you're in doubt, describe your event when booking for clarification.
- c. If there is a Tap Room Music Event that is 21+ the night of a private party, no children will be allowed at the private party. This only happens about a dozen times per year.

8. Does the room come with a personal bartender?

a. We will always do our best to make sure each room gets service and will work with them. The answer is technically, no, but let them know that our bar staff will be in to check on the party periodically.

9. Group Tabs

We can offer group tabs or drink tickets. Please note that a 20% gratuity will be added to these tabs.

10. Cleaning Up

If you decorate, all your decorations must be taken down upon departure and the room must be picked up with all items in the garbage. You may <u>not decorate</u> with glitter, confetti or balloons with glitter inside of them. Even large glitter is not okay. If you decorate with glitter you will be billed a minimum \$150 cleaning fee.

11. Payment/Refunds

Complete payment is due at the time of booking or within 48 hours of booking the room. All bookings are final. We do not offer refunds.

Customers should go to $\underline{lctaproom.com} \rightarrow \underline{Rentals} \rightarrow \underline{Room} \ \underline{Rentals}$ and fill out the form at the bottom of the page to begin the rental process.